

ITIL Intermediate Service Operation

Overview

This qualification provides a complete management-level overview of ITIL Service Operation including all its related activities. The **ITIL Intermediate service operation certifications** are available to anyone that has passed the **ITIL Foundation exam**. ITIL Service operation is one of the many Intermediate qualifications as you need. Tecqore is running ITIL service operations training along with certification in Gurgaon. ITIL service operation examination is also available, you can book your ITIL service operation exam at our Gurgaon location. Tecqore is providing training on ITIL service operations in India and abroad along with examination.

Course Outline

- Introduction to Service Operation
- Service Operation principles
- Service Operation processes
- Common Service Operation activities
- Organizing for Service Operation: functions
- Technology considerations
- Implementation of Service Operation
- Challenges, critical success factors and risks.