

ITIL Intermediate Service Strategy

Overview

ITIL Service Strategy qualification provides a complete management-level overview of Service Strategy including all its related activities: how to design, develop, and implement service management not only as an organizational capability but also as a strategic asset. Tecqore is organizing training on ITIL service strategy in Gurgaon every month. ITIL service strategy is the most demanding certificate in corporate world and Tecqore is the leading company who is running ITIL service strategy training along with examination.

Course Outline

- Introduction to Service Strategy
- Service Strategy principles
- Service Strategy processes
- Governance
- Organizing for Service Strategy
- Technology considerations
- Implementing Service Strategy
- Challenges, critical success factors and risks.