

ITIL Intermediate Service Transition

Overview

ITIL service transition qualification provides a complete management-level overview of Service Transition including all its related activities. Innovative technology solutions is organizing ITIL service transition training at Gurgaon which includes ITIL service transition examination as well. ITIL Foundation is compulsory for any ITIL intermediate modules. Tecqore is organizing multiple batches on ITIL Service transition and conduct examinations on monthly basis. With the pool of ITIL certified instructors Tecqore is delivering ITIL service transition training to many corporates and individuals. Our trainers make sure that participants can learn the process and implement the same in their organization.

Course Outline

- Introduction to service transition
- Service Transition principles
- Service Transition processes
- Managing people through service transitions
- Organizing for Service Transition
- Technology considerations
- Implementing and improving service transition
- Challenges, critical success factors and risks.